

**HELP DESK TROUBLE TICKET  
IT CENTRE, UET PESHAWAR**

**TICKET INFORMATION**

NAME: \_\_\_\_\_ DESIGNATION: \_\_\_\_\_

DEPARTMENT: \_\_\_\_\_ DATE: \_\_\_\_\_

**DESCRIPTION OF PROBLEM**

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**IT CENTRE RESPONSE**

ASSIGNED TO: \_\_\_\_\_ DATE: \_\_\_\_\_

ASSIGNED BY: \_\_\_\_\_ Signature: \_\_\_\_\_

INITIAL ACTION:

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**Problem Solved** Verified by: Name: \_\_\_\_\_ Desig: \_\_\_\_\_

Signature: \_\_\_\_\_ DATE: \_\_\_\_\_

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